



Terms & Conditions of Singing lessons with Coachly.

This website is owned and operated by Frances P. Lenihan ("us", "we" or "our") and is made available to you on the following terms and conditions.

Payments & Cancellations: Payment for single lessons or lesson packages must be made in advance at the time of booking. We have a 24-hour cancellation policy. If you miss your appointment or cancel with less than 24 hours' notice, you will be charged the full price of your appointment.

Rescheduling: To reschedule lessons, it is necessary to send an email.

Online Lessons: When attending online lessons, it's important to acknowledge the possibility of internet issues. In the event that this occurs, the lesson may take longer to complete. Persons under 16 must have a guardian-signed waiver.

Recordings: If you wish your lesson to be recorded, please communicate it at the beginning of your lesson. This will be emailed to you at the end of the day of our session.

Groupon Vouchers: Bookings must be redeemed within 90 days of purchase. You can book your first lesson when suits you best via the online booking website. You have one year to schedule your lessons. There will not be extra costs that customers will incur after buying the voucher. The customer is responsible to pay their own internet provider to access the lessons.

Certificate of attendance: At the end of each singing program a certificate of achievement will be provided to the student.